

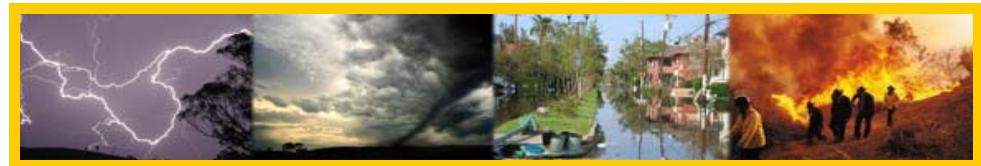
KCER
Kidney Community Emergency Response Coalition

Technical Assistance

*Emergency and Disaster
Resources and Information
for ESRD Networks*

Under contract with CMS, FMQAI: The Florida ESRD Network (Network 7)
serves as the lead for administrative support of the Coalition.
Contract Number HHSM-500-2006-NW07C

FMQAI: The Florida ESRD Network
5201 W. Kennedy Blvd.
Suite 900
Tampa, Florida 33609



TECHNICAL ASSISTANCE

Under contract with the Centers for Medicare and Medicaid Services (CMS), the Kidney Community Emergency Response (KCER) Coalition conducts activities to support ESRD Networks for disaster preparedness and response. In order to accomplish this objective, FMQAI: The Florida ESRD Network (Network 7) serves as the administrative support for the Coalition. KCER provides resources, expertise, educational materials, and technical assistance to ESRD Networks. In the event that a crisis requires assistance outside of an ESRD Network's capacity, KCER resources are available, including:

TOLL FREE INFORMATION LINE

- ◆ KCER hosts a kidney community toll-free emergency hotline for patients / providers at 888-33KIDNEY.
- ◆ In the event of a disaster, this hotline would serve to connect dialysis patients, their families, and healthcare providers with kidney care resources.

EMERGENCY LISTSERV

- ◆ In the event of a large-scale emergency/disaster, Networks can request that this resource be activated so that kidney community responders can exchange critical status information via email.
- ◆ The Listserv, tested quarterly, provides occasional announcements of interest to kidney community responders.

Check out the KCER website for current goals, tools, free resources, and more! www.kcercoalition.com

KIDNEY COMMUNITY CONFERENCE CALLS

- ◆ The KCER Coalition can host conference calls for national emergencies and large disasters. Notices and dial-in information will be posted on the website and on the KCER Hotline.
- ◆ The KCER Hotline is 866-901-ESRD (866-901-3773). During non-emergency times, a recorded message is available.
- ◆ This conference line is also available for use by individual Networks for coordinating pre-disaster preparedness, emergency response and recovery activities.

OPEN / CLOSED FACILITY STATUS

- ◆ KCER is available to help Networks post the open / closed status of facilities to www.dialysisunits.com.
- ◆ KCER can also assist Networks in communicating provider operational status to State Agencies, CMS and other appropriate stakeholders.

AND MORE...

- ◆ Help identify "lessons learned" and share best practices.
- ◆ Provide assistance with continuous quality improvement techniques to address and update internal and community practices for disaster readiness and response.
- ◆ Provide emergency management education and training.

To request technical assistance, email KCER@nw7.esrd.net or call 813-383-1530