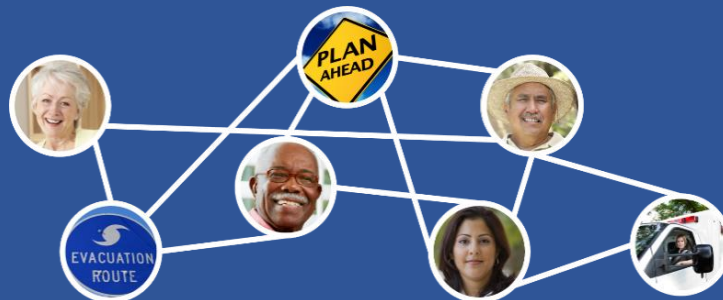


VOLUNTEER WITH THE KIDNEY COMMUNITY EMERGENCY RESPONSE (KCER) PROGRAM



National KCER Patient and Family Engagement Learning and Action Network (N-KPFE-LAN)

What is KCER?

KCER helps the end stage renal disease (ESRD) Networks, Medicare organizations, and other groups to ensure timely and efficient emergency preparedness, response, and recovery for the kidney community.

What does KCER do?

KCER provides emergency preparedness resources to save lives, improve outcomes, and empower patients and families, and support the ESRD Network Program.

What is an SME?

A SME is a subject matter expert. He or she is someone like you, a kidney patient or caregiver active in a patient's care. A SME is an expert who knows what it's like to have or care for someone with kidney disease; someone who's willing to share his or her experience to improve emergency preparedness efforts for all kidney patients.

What is a LAN?

A LAN brings people together to solve a shared problem on a large scale. Everyone in the LAN has an equal voice. In our LAN, you can share your story, new ideas, and ways to improve how patients are educated about emergency preparedness.

As a KCER SME, you will have the opportunity to:

- Provide input into KCER activities through phone calls and emails.
- Develop and review patient and caregiver educational materials.
- Promote patient and family involvement in emergency and disaster preparedness planning.

What do past KCER SMEs say about participating in the N-KPFE-LAN?

- *Wasn't sure at the beginning of the year where all this was going. But real progress got made and positive improvements achieved. Satisfied. I would do it again.*
- *Feedback from the SMEs was insightful. Comments from those personally involved in the process is the best way to uncover concerns and define solutions.*
- *I think the KCER Team does a wonderful job of providing the SMEs with great topics. We get to share the information with fellow dialysis patients and transplant patients, and really anyone. Our calls are always so organized and to the point. Great job!*

How much time will this take?

As a KCER SME, you will spend approximately one hour every other month when you join a KCER webinar (by phone and/or computer).

Next Steps

To be a KCER SME, you must be nominated by a member of your ESRD Network. Once nominated, a KCER team member will call you to provide additional information and answer your questions.